

# Patient communication software that's personal

Intiveo is a cloud-based patient communication software that provides automated and customizable appointment confirmations, recall reminders, booking requests, reputation management, and more - via text, email, voice.



Customizable procedure based messaging



Automated email, voice, and text messaging



Pre- and post-appointment alert



Waitlist management



Automated review requests



Regional compliance



We help 14,000 providers deliver 50 million messages to improve the outcomes of 18 millions patients.

- Prepare patients to reduce unsuccessful appointments
- Spend less time confirming appointments and booking recalls
- Fill more cancelled appointments with short notice messaging
- Reduce no-shows through timely, targeted messaging
- Encourage online reviews through text messaging
- Automate distribution of your educational content
- New patient acquisition with improved SEO via Google, Facebook, and Yelp reviews
- Survey feedback which enables you to improve your overall patient experience



## Our features that help your practice

2-way texting

Include forms, videos, and attachments

Confirmation messaging - text, email, voice

Short notice messaging

Educational messaging - text, email, voice

Mass-messaging for newsletters, office closures, emergency alerts, etc.

Automated online review requests and monitoring - Google, Facebook, Yelp

Patient experience and post-care surveys

Reminder messaging for overdue appointments

Fasting alerts through text and email

Procedure-based message customization

Multi-language messaging