



Post-Appointment Messaging Templates

Post-op instructions, check-in survey, refreshers - Text

Hello David. This is Exemplary Dentistry.

Please visit <https://c1.intv.io/fds92rfd2> to view the instructions to follow after your visit today.

If you have any concerns or questions after reading this handout, please contact us at (123) 555-1234.

Thank you!

Link to post-op surveys and instructions.

Post-op instructions, check-in survey, refreshers - Email



Include your practice name and logo at the top of the message.

Hello, David,

Please click the link below to view the instructions to follow after your visit today.

Please contact us at **(123) 555-1234** if you have any questions or concerns after having read this handout.

Best regards,
Exemplary Dentistry

After your appointment...

Please read the following post-operative instructions for your appointment.

 **After an extraction**

Attach relevant post-op documents.

Social Reviews - Post-op feedback - Text

Thank you for visiting Exemplary Dentistry today. We wanted to check in about your experience.

Did you receive the best care possible?
(Please reply with Yes or No.)

Thank patients for coming & ask them to give feedback on their experience.

Yes

We love to hear that! It would be a big help to us if you could let others know about your experience as well.

If you could click the link below to leave a brief comment, we'd appreciate it!

<https://c1.intv.io/v2/m1oxefau05>

Provide a link to feedback portal or positive / negative branches.

Thank you for visiting Exemplary Dentistry today. We wanted to check in about your experience.

Did you receive the best care possible?
(Please reply with Yes or No.)

No

We are very sorry that you had anything other than a great experience.

Someone from our office will contact you to discuss how things went.

Social Reviews - Post-op feedback - Email



Hi David,

Thank you for choosing Exemplary Dentistry for your dental needs!

We would love to hear more about your experience in our office, with our team and your treatment. We have attached a short survey to help us ensure that we have provided you the best experience possible!

Thank you very much for taking the time to complete this survey.

Thank patients for coming & ask them to give feedback on their experience.



Survey

[Click here](#) for our survey

Provide a link to feedback portal or positive / negative branches.

Recall Reminders - Checkup/Routine Cleaning Reminders - Text

Hello David. Exemplary Dentistry misses you!

You are overdue for your next dental checkup and cleaning.

Please call (123) 555-1234 to book or visit <https://c1.intv.io/fd83rnf8> to let us know what day and time usually work best for you.

We hope to hear from you!

Include phone number or link to set up an appointment.

Recall Reminders - Checkup/Routine Cleaning Reminders - Email



Include your practice name and logo at the top of the message.

 **Request an appointment now**

Hi David,

This is a friendly reminder that you are soon coming due for your next dental checkup.

This appointment is essential to maintaining and improving your oral health.

We would be happy to reserve a time for you with our office. Feel free to call us at **(123) 555-1234** for the next available appointment. We're excited to see you again!

Have a great day,

Exemplary Dentistry

Include phone number or link to set up an appointment.