



intiveo.

Patient Engagement Software

Supporting successful treatment
outcomes and elevating the
patient experience

A patient experience you can trust

Intiveo is a leading patient engagement platform, trusted by 15,000+ practitioners to build relationships with 18 million patients. Our mission is to elevate patient experiences by understanding communication needs, behaviors, and preferences — resulting in successful treatment outcomes.

A positive patient experience creates a foundation of trust. Our patient engagement software allows practices to automate — and tailor— the key points in the patient journey, giving them peace of mind and giving you more time to focus on patient care.

Engagement

- Reminders
- Chat
- Forms
- Mass Messaging
- Social Reviews
- Surveys
- Voice

Core

- Integrations
- Security
- Platform

Operations

- Waitlist
- Templates
- Referrals
- Analytics

With Intiveo
our clients see...

87%

fewer no-shows

75%

recall success

86%

pre-appointment
readiness

Reminders

Customized, automated reminders for every purpose, allowing you to reduce manual tasks and ensure patients never miss an appointment.

Chat

Two-way chat allows you to connect directly with patients. With Intiveo Connect you can chat to external contacts such as referral specialists and patient caregivers.

Surveys

Collect important information before an appointment or find out how your practice is doing with feedback surveys.

Forms

Attach fully customizable digital forms to text and email easily.

Mass Messaging

Leverage mass notifications for welcome messages, birthday messages, and more.

Social Reviews

Harness the power of patient advocates by prompting happy patients to leave a review.

Voice

Leverage cloud-based communication, seamlessly integrated into the Intiveo platform — making call management easier than ever before.

Integrations

Getting started is easy, Intiveo already seamlessly integrates with 70+ practice management solutions.

Security

Intiveo includes full HIPAA and PIPEDA compliance, and has achieved SOC 2 compliance through a SOC 2 Type II audit.

Platform

At our core, our system is built on APIs, allowing the Intiveo platform to create powerful connections with external systems.

Waitlist

Fill your schedule automatically after a cancellation and optimize your appointment schedule.

Referrals

Our two-way referral management offers you full visibility on your referrals from start to finish.

Analytics

Amplify growth and gain clarity on data with our in-depth analytics tools. For DSOs and multi-location practices, we offer Global Insights for your specific data needs.

Templates

Utilize templates in your chats, by email, and more, to create the right messaging in every situation.

What our clients are saying about Intiveo:

“ I have nothing but great things to say about Intiveo. It's so easy to use! I LOVE the text messaging options, as they make my job easier to fill open appointments or send information, but my main love is the forms as patients fill them out online and then they are integrated right into our software. No more waiting 10-15 minutes for forms to be filled out at the office when they arrive.

- **Carolyn**, Office Manager,
Bite Dental Works

“ We've been using Intiveo for the past 3 years. It saves us human resource time by sending out customized, automatic appointment reminders, instructions, and intake forms. It's always a relief to open the schedule and see that the majority of appointments have already been confirmed, pre-screened, and have questionnaires completed prior to the patient setting foot inside our office. The support staff are top-notch and their ticket system makes it easy to request and track the progress of any issues when assistance is needed.

- **Ruby**, Office Manager, Graft
Periodontics

“ The ability to review and analyze data about our practices in one place is invaluable. In the past, we did not have the bandwidth to go from account to account to gather all this data. Global Insights makes it so much easier to get that information in one place. From there, we can make informed decisions that increase efficiency and allow us to improve our patient experience and fill our schedules. The one-stop location for finding an array of valuable and actionable data allows us to demonstrate to our stakeholders the value of a patient communications platform designed for OMS. I can't wait to share it with the rest of my team.

- **Cindy Chapman**, Vice President, Practice Development, Beacon Oral Specialists

Want to learn more? Talk to one of our representatives today!



www.intiveo.com



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