

Intiveo vs. Practice Management Software



Most practice management software includes basic communication features like appointment reminders, email and digital forms. The problem? When communication lives inside a practice management system as a secondary feature, it's limited by design. Intiveo builds connected, automated patient journeys that reduce manual workload, improve visibility and drive measurable growth. Our solution is built to power real engagement, streamline operations, and give your team clarity and control.

| CAPABILITY | BASIC PRACTICE MANAGEMENT SOFTWARE | INTIVEO |
|-------------------------|------------------------------------|--|
| Appointment Reminders | ✔ Basic reminders | ✔ Customized, automated reminders and recalls |
| Email & Text Messaging | ✔ Simple email/text | ✔ Two-way chat, mass messaging, templates |
| Digital Forms | ✔ Basic intake forms | ✔ Fully customizable, attachable digital forms |
| Surveys | ✘ Rare or limited | ✔ Multi-purpose surveys to improve experience and operations |
| Social Reviews | ✘ Not included | ✔ Automated review generation from happy patients |
| Waitlist Automation | ✘ Manual rescheduling | ✔ Automatically fill cancellations in real time |
| Integrated Phone System | ✘ Limited | ✔ Integrates with 15+ service providers |
| Referral Management | ✘ External/manual | ✔ Seamless two-way referral tracking for GPs & specialists |
| Analytics & Insights | ✘ Limited reporting | ✔ In-depth analytics + Global Insights for DSOs |
| Workflow Automation | ✘ Minimal | ✔ Automated patient journeys across lifecycle stages |
| Integrations | Limited to core PMS | ✔ Integrates with 70+ PMS solutions |
| Security & Compliance | Varies | ✔ Full SOC 2 Type II, HIPAA & PIPEDA compliance |
| Scalability | Designed for admin tasks | ✔ Built for practice growth and operational efficiency |