



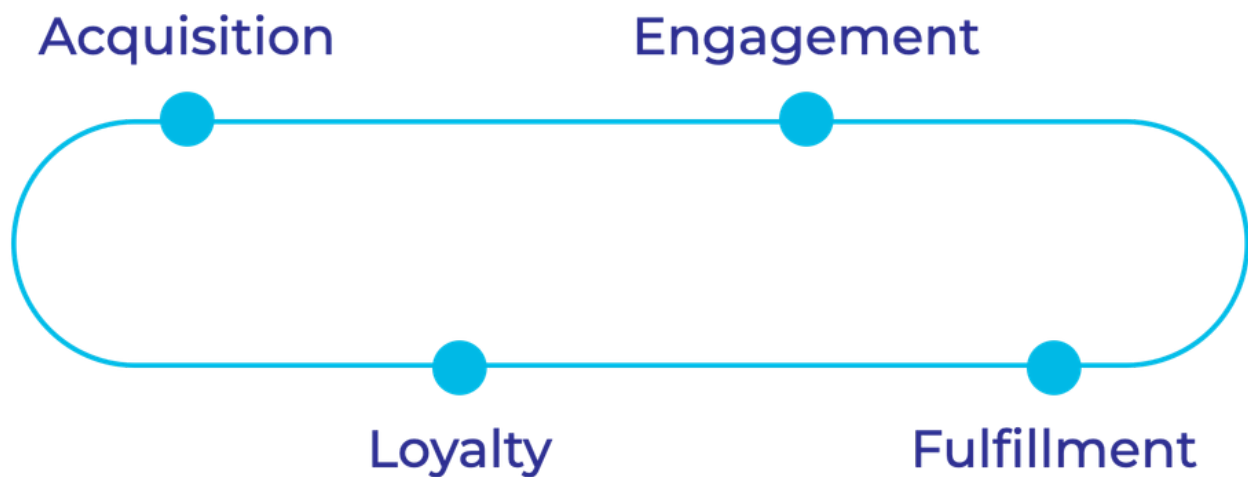
Patient Experience Platform

Build the trust that keeps patients
coming back at every step

One platform. One standard of care.

Intiveo is a Patient Experience Platform for dental practices — built to make sure every patient interaction feels consistent, whether it's a reminder, a referral, or a conversation at the front desk. It brings together patient engagement, practice operations, and referral management in one configurable platform, so nothing depends on memory, habit, or who happens to be at the desk that day.

At the center of it is Command Center, which turns your practice's daily standard of care into a real-time system: goals generated from live data, assigned and tracked automatically, so your team always knows what needs attention next.



With Intiveo our clients see...

87%

fewer no-shows

75%

recall success

86%

pre-appointment
readiness

Reminders

Customized, automated reminders for every purpose, allowing you to reduce manual tasks and ensure patients never miss an appointment.

Chat

Two-way chat allows you to connect directly with patients. With Intiveo Connect you can chat to external contacts such as referral specialists and patient caregivers.

Surveys

Collect important information before an appointment or find out how your practice is doing with feedback surveys.

Forms

Attach fully customizable digital forms to text and email easily.

Mass Messaging

Leverage mass notifications for welcome messages, birthday messages, and more.

Social Reviews

Harness the power of patient advocates by prompting happy patients to leave a review.

Voice

Leverage cloud-based communication, seamlessly integrated into the Intiveo platform — making call management easier than ever before.

Security

Intiveo includes full HIPAA and PIPEDA compliance, and has achieved SOC 2 compliance through a SOC 2 Type II audit.

Veo

A growing network of AI capabilities built into the Intiveo platform, designed to enhance patient engagement while maintaining control, transparency and trust.

Command Center

Command Center brings together the right tools, goals and context — at the right time — helping your team prioritize the day, coordinate work in real time, and optimize the workflows that keep patients moving and revenue flowing.

Integrations

Getting started is easy, Intiveo already seamlessly integrates with 70+ practice management solutions.

Waitlist

Fill your schedule automatically after a cancellation and optimize your appointment schedule.

Platform

At our core, our system is built on APIs, allowing the Intiveo platform to create powerful connections with external systems.

Referrals

Our two-way referral management offers you full visibility on your referrals from start to finish.

Analytics

Amplify growth and gain clarity on data with our in-depth analytics tools. For DSOs and multi-location practices, we offer Global Insights for your specific data needs.

Templates

Utilize templates in your chats, by email, and more, to create the right messaging in every situation.

What our clients are saying about Intiveo:



I have nothing but great things to say about Intiveo. It's so easy to use! I LOVE the text messaging options, as they make my job easier to fill open appointments or send information, but my main love is the forms as patients fill them out online and then they are integrated right into our software. No more waiting 10-15 minutes for forms to be filled out at the office when they arrive.

- **Carolyn**, Office Manager,
Bite Dental Works



Since we have moved to using the Command Center, it's very uncommon for us to have a literal no-show."

- **Dena Rathbun**, Senior Manager of
Operations, USOSM Alamo



The ability to review and analyze data about our practices in one place is invaluable. In the past, we did not have the bandwidth to go from account to account to gather all this data. Global Insights makes it so much easier to get that information in one place. From there, we can make informed decisions that increase efficiency and allow us to improve our patient experience and fill our schedules. The one-stop location for finding an array of valuable and actionable data allows us to demonstrate to our stakeholders the value of a patient communications platform designed for OMS. I can't wait to share it with the rest of my team.

- **Cindy Chapman**, Vice President, Practice Development, Beacon Oral Specialists

Want to learn more? Talk to one of our representatives today!



www.intiveo.com



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